

Chieti, 06th June 2022

## Warnings for the execution of payments

Dear Customer,

Riveco GeneralSider S.p.A. (RGS) is particularly attentive to the prevention of online fraud that may affect its customers and suppliers.

We would like to suggest that you pay close attention to payment transactions. Recently hackers commit computer fraud: they send purchasers an email, apparently coming from the seller, informing them that the seller has changed and/or replaced his current account, providing a new IBAN and asking for payment to be made at the new bank coordinates, usually reporting apparently justifiable reasons.

In other cases the hacker replaces the original attachment with another counterfeit in which the IBAN code has been changed.

The unsuspecting purchasers follow the new payment instructions or what is indicated in the counterfeit document but, once they have made the payment to the new replacing IBAN, the seller does not receive the credit.

In order to limit these frauds, some measures should be taken.

If the buyer receives an e-mail containing either in the text or as an attachment (letter, order, invoice, etc.) a change in the agreed payment or a request for payment to a bank account other than the usual one, it is necessary for the purchaser to contact the seller and check by telephone both the authenticity of the received e-mail and the modification of the payment arrangements.

In case of a first purchase order, if buyer receives an e-mail containing in the text or in an attachment (letter, order, invoice, etc.) the indication of the seller's current account, he must contact the seller to verify and confirm the current account.

Please also note that the RGS does not contact its customers to provide its account number (IBAN code) to use to pay for the supply.

Sincerely,

Riveco Generalsider S.p.A.

Human Resources, Legal and Informatic Systems Manager

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